



# YOUTH WORK TRAININGS AND DIGITAL CERTIFICATES

Key Findings of  
an Online Survey  
among European  
Youth Workers

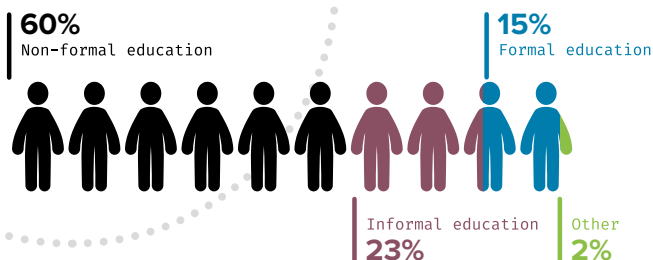


**IN THE COURSE OF THE EU PROJECT BLOCKCHAINED YOUTH WORK, A QUALITY FRAMEWORK OF YOUTH WORK TRAININGS WAS DEVELOPED. THIS DEVELOPMENT AND THE FURTHER IMPLEMENTATION OF THE PROJECT WERE BASED ON COUNTRY REPORTS AND KEY FINDINGS OF AN ONLINE SURVEY AMONG 236 YOUTH WORKERS IN THE PARTICIPATING COUNTRIES. THIS BROCHURE SUMMARISES THE MOST INTERESTING FINDINGS.**

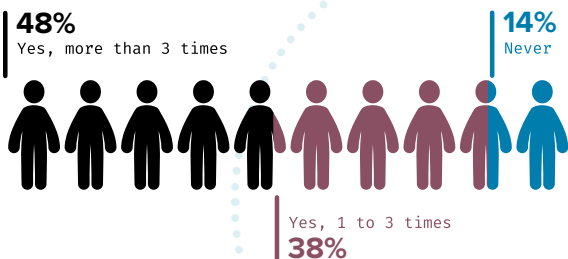
**THE VAST MAJORITY OF YOUTH WORKERS RECEIVED THEIR NECESSARY SKILLS IN NON-FORMAL EDUCATION SETTINGS.**

The numbers indicate that advocacy activities should focus on non-formal learning settings and the acceptance of their diplomas.

? Where would you say you acquired the majority of competencies needed for your youth work?



**OVER 90% OF YOUTH WORKERS ALREADY ENROLLED IN A COURSE THAT HAD DIGITAL LEARNING ELEMENTS.**



? Did you ever enrol in trainings or course programmes in youth work that included a digital learning setting (learning platform, video seminars, use of online tools during the seminar etc.)?

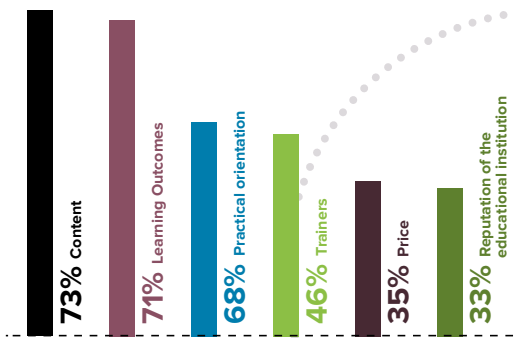
These numbers show that digital learning scenarios are common and generally accepted in youth work.

## OVER TWO THIRD OF YOUTH WORKERS ALREADY RECEIVED SOME KIND OF DIGITAL CERTIFICATE, E.G. A PDF DOCUMENT OR A DIGIAL BADGE.



? Did you ever graduate from a training or a course programme and receive a digital version of your diploma or certificate?

However, almost 30% never got any kind of digital certificate, indicating that printed certificates are still very common.



## THE QUALITY OF CONTENT IS THE MOST IMPORTANT ASPECT WHEN CHOOSING A COURSE PROGRAMME.

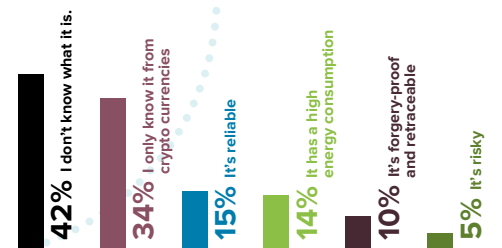
? What are the most important aspects regarding (further) education, trainings and course programmes for you? (Choose as many as you like)

Learning outcomes and how easily they can be applied in daily youth work also play a major rule. The price of the programme is not crucial.

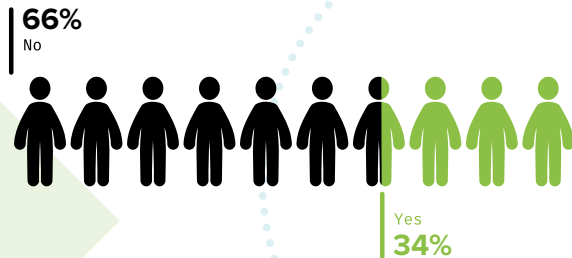
## THE BLOCKCHAIN TECHNOLOGY IS MOSTLY KNOWN FOR ITS USE FOR CRYPTO CURRENCIES.

However, of those who know about the technology, most people said it's reliable.

? This project aims to issue course certificates using the blockchain technology. What's your opinion on that technology? (Choose as many as you like)



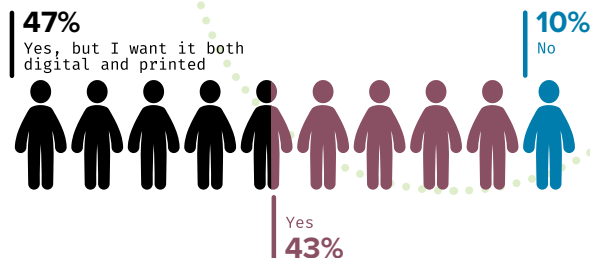
## TWO THIRDS OF YOUTH WORKERS DON'T KNOW ABOUT THE ADVANTAGES OF THE BLOCKCHAIN TECHNOLOGY LIKE RETRACEABILITY.



Did you know that the block chain technology can make any information (including course certificates) forgery-proof and retraceable, not just in cryptocurrencies? ?

For the course of the project, easy to understand information on the blockchain technology is needed.

## THE MAJORITY OF YOUTH WORKERS WANTS THEIR DIPLOMAS BOTH DIGITALLY AND PRINTED.



Would you consider having diplomas and certificate safely stored at an online platform? ?

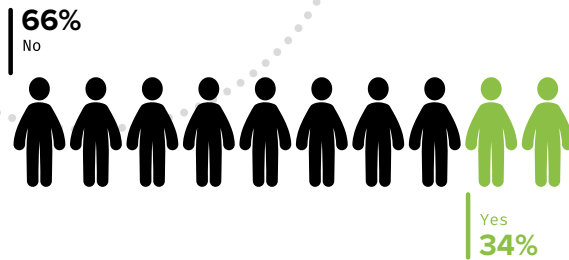
However, around 43% would consider having it digitally issued only too.

**LUCKILY, MOST YOUTH WORKERS NEVER HAD ISSUES WHEN TRYING TO GET A CERTIFICATE RECOGNISED BY AN EDUCATIONAL INSTITUTION.**

1 in every 5 however had problems, ranging from the issuer not being well known to non-formal degrees not being considered equal to formal education.



Did it ever happen to you that a certificate or diploma was not recognised by an educational institution?



## OTHER FINDINGS

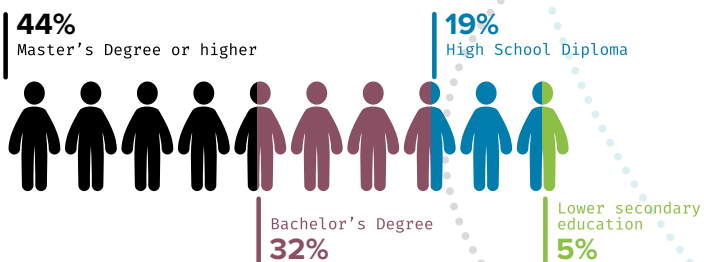
**THE VAST MAJORITY OF YOUTH WORKERS THINKS THAT DIPLOMAS IN YOUTH WORK ARE USUALLY ACCEPTED.**



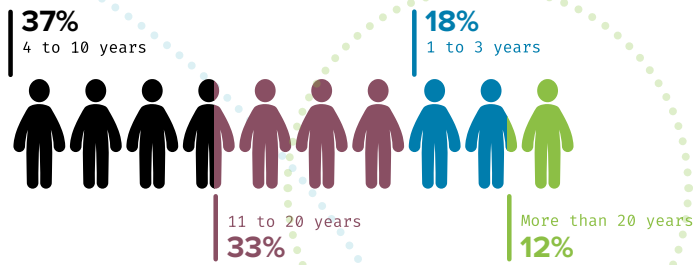
The average rating given to diplomas was 4 out of 5 when it comes to general acceptance.

# MOST OF THE PARTICIPANTS OF THIS SURVEY WERE VOLUNTEERS, HAD A DEGREE IN HIGHER EDUCATION AND SEVERAL YEARS OF EXPERIENCE IN YOUTH WORK.

? Would you say the majority of your youth work time is ...

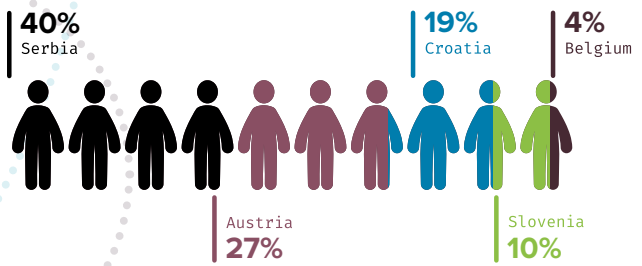


What's your highest level of formal education? ?



? How long are you engaged in youth work?

? Which country are you from?





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aufZAQ-Geschäftsstelle  
Liechtensteinstraße 57/2 | 1090 Wien  
+43 1 214 44 99 21  
[info@aufzaq.at](mailto:info@aufzaq.at)  
ZVR-Zahl: 902252246  
[www.aufzaq.at](http://www.aufzaq.at)